As a Health Care Provider I want to be able to login.

Workflow

1. The Health Care Provider enters his/her provider number
2. The provider number is verified

Alternate Workflow

2. The provider number is invalid.

3. Provider console prompts Health Care Provider to re-enter provider number

4. Return to step 1.

Acceptance Criteria

If successful, the provider console will unlock.

As a Health Care Provider I want to be able to verify a member.

Workflow

1. Health Care Provider scans member card using provider console.
2. System verifies member account, displaying “Validated” if the account is valid.

Alternate Workflow

1. Health Care Provider enters member number into provider console.

Alternate Workflow

1. System determines that member card is invalid.

Alternate Workflow

1. System determines the member account is suspended.

Acceptance Criteria

The member account associated with the member card is now active on the provider console.

As a Health Care Provider I want to be able to charge for service.

Story

Account must be active on the provider console.

Workflow

1. Health Care Provider enters date into the console in the following format: MM-DD-YYYY.
2. System verifies date.
3. Provider enters service code corresponding to the service provided
4. Provider console displays name of service provided and prompts Health Care Provider for confirmation.
5. Health Care Provider confirms information by selecting “Yes”
6. System records changes to account

Alternate Workflow

1. Health Care Provider enters an invalid date. Retry step 1.

Alternate Workflows

1. Console displays “Invalid Service” Retry step 3.

Alternate Workflow

1. Health Care Provider selects “No” Retry step 3.

Acceptance Criteria

The date and service code must be valid.

As a Health Care Provider I want to be able to get the provider directory.

Workflow

1. Health Care Provider sends an email to the Data Center.
2. Data Center sends list of providers.

Acceptance criteria

The Health Care Provider has a current Provider Directory.

As a Health Care Provider I want to be able to get a report listing services rendered for the week.

Story

The Health Care Provider must have provided a valid email address. Ideally, the Health Care Provider states a desired day of the week on which to send the report. Alternatively, the Health Care Provider can send an email and request this report.

Workflow

1. The system send a report to the Health Care Provider listing services rendered for the past week.

Alternate Workflow

1. The system send a report to the Health Care Provider listing services rendered since the last report was sent.

Acceptance Criteria

The Health Care Provider has a list of the services rendered for the past week or services rendered since the last report.